



Advice for Liverpool Football Club supporters, Maribor v Liverpool FC

Liverpool Football Club appreciates the dedication and loyalty of our travelling fans.

Below is general travel advice and information that you may find helpful when planning your trip:

- 1) The Slovenian authorities are looking forward to welcoming Liverpool Football Club and our fans to Maribor.
- 2) The Slovenian Police have advised that the easiest, safest and most efficient way to travel to Maribor is by car, bus or minibus. There is plenty of parking around the stadium (Dedicated away fans parking zone) and multi-storey car parks in the city centre. Public transport is not reliable and does not go near the stadium due to the routes and road closures. The car parks are shown on the attached plan.
- 3) The nearest major airport is Graz in Austria and is about 40 minutes' drive away.
- 4) Once in Maribor, the Police have advised that fans should gather in GRAJSKI TRG (Square) this is shown on the attached plan of Maribor. GRAJSKI Square is approximately a ten minute walk to the stadium. The Police have asked that all fans in square leave for the stadium at the same time and so that they can be escorted by the Police to the stadium.
- 5) There will be plenty of bars and restaurants in the square and a large screen for entertainment.
- 6) The Police have advised Liverpool fans to stay clear of bars and areas near the south side of the stadium. This is where the Maribor 'Ultras' will gather.
- 7) Kick-off is at **21:45 local time**, so turnstiles will open at 19:15 hours (90 mins before kick-off)
- 8) There will be lots of facilities around the stadium for food and drink on the external concourse at the away section entrance point.
- 9) Ticket check and searching will be in operation and fans are asked to arrive at the stadium in good time. This will take place on the entry to the turnstile block C.
- 10) Please do **NOT** bring bags to the stadium.

- 11) The seating location for Liverpool FC supporters is located in the section of the North Stand of the stadium, blocks **A,B and C**



- 12) Access to the stadium is by electronic bar coded ticket. You will have your ticket checked by scanner first, before being searched. There are then electronic readers at the turnstiles to gain entry.
- 13) The usual list of banned items, includes Glass, bottles, cans and Pyros. The Police have advised that the use of pyros is a criminal offence. Fans using Pyros inside the stadium will be arrested and fined.
- 14) Food and drink is NOT permitted to be brought into the stadium.
- 15) The food and drink concessions in the stadium will only accept **CREDIT or DEBIT CARDS. The stadium is cashless!**
- 16) There is usually a 'HOLD BACK' planned at the end of the game, we are told that this is usually about 15 minutes. For those who wish to return to GRAJSKI SQUARE, there will be a Police escort.
- 17) Police dress code will be 'Riot Gear'. This is the usual dress code for the Police deployed to football. There will be approximately 100 officers deployed around the stadium and a further detachment in the city centre.

Emergency telephone numbers

The emergency service telephone numbers are as follows;

The national emergency number is 112

Police 113

Fire/Ambulance 112

British Consulate details:

There will be a team from the British Embassy supporting the LFC delegation on the night. They will be operating around the main entry points of the stadium and they are all Slavic speakers. If you need to contact the British Embassy during your time in Maribor:

British Embassy,

Trg republike 3

1000 Ljubjana,

Slovenia

Telephone number: + 386 1 200 3910 (also for out of hours emergencies)

Office hours: Monday to Friday 09:00 – 17:00

Contact details are as follows: Nina Koren-Sersen

e-mail: nina.koren-sersen@fco.gov.uk

tel: 0038612003910

Advice from Merseyside Police:

A team of Merseyside Police Officers will be operationally deployed overseas for the Maribor v Liverpool FC football match being played in Maribor on Tuesday 17th October 2017. The officers are there at the invitation of the Slovenian Police and have no powers whilst deployed. The primary function of the team is to advise the local police service and gather and disseminate information.

If you have any issues whilst you are at this match that you feel need bringing to the attention of the delegation, please telephone +44 151 709 6010 (Merseyside Police Switch Board) and ask the call taker to email Constable 8070 Lee Lomax (Football Officer). Constable Lomax has access to his e mails and will return your call.

Advice from the British Embassy:

The majority of British nationals who come to Slovenia every year have a safe and enjoyable time. The Embassy will publish further guidance for Liverpool fans coming to Maribor. In the meantime, sign up for e-mail alerts on the following link:

<https://www.gov.uk/foreign-travel-advice/slovenia>

And don't lose your passport! Come on Liverpool!

Supporter liaison Officer

To assist those supporters who are attending away matches both domestically and in Europe, a dedicated fan support telephone number and email address has been introduced which is available for travelling fans attending away fixtures (this line of communication is for urgent matters relating to the game only).

This line / email will be made available two hours before kick-off and will be open until one hour after final whistle. Outside of these times, there will be a recorded message facility available for travelling fans to record any issues with regard to the game. The telephone number is 0151 230 5770 (From abroad +44 151 230 5770) and the email address is slo@liverpoolfc.com for data protection purposes please include your full name, membership number and D.O.B.

For more information follow this link <http://www.liverpoolfc.com/fans/lfc-supporter-liaison-officer-home/about-the-supporters-liaison-officer>



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|---|--|-----|-------------------------------------|---|--|
| 1 | GLAVNI VHOD OFFICIALS ENTRANCE | 5 | URADNI PARKING OFFICIAL PARKING | 8 | MEŠANA CONA MIXED ZONE |
| i | INFO TOČKA INFO POINT | vip | VIP MESTA VIP SEATS | ■ | VHODI NA STADION (A-H) ENTRANCES FOR SPECTATORS (A-H) |
| 2 | VHOD V HOSPITALITY HOSPITALITY ENTRANCE | P | PROTOKOL MESTA PROTOCOL AREA | ● | PRODAJNA MESTA (A,B,C,D) TICKET OFFICE (A,B,C,D) |
| 3 | CHAMPIONS CLUB VHOD CHAMPIONS CLUB ENTRANCE | 6 | UCL PISARNA UCL OFFICE | ■ | ZAPORA CESTE ROAD CLOSED |
| 4 | UEFA PARKIRIŠČE UEFA PARKING | 7 | SEJNA SOBA PRESS CONFERENCE ROOM | 9 | VIJOLČNI KLUB PARKING PURPLE CLUB PARKING |



On behalf of the Club we hope you have a safe and enjoyable trip to Maribor.